

CAPABILITY STATEMENT





COMPANY PROFILE

Koormal Contracting is a highly reputable plumbing specialist – delivering a range of solutions for the commercial, government and major infrastructure sectors.

Being the largest Indigenous plumbing business based in Bunbury, the company leverages strong working relationships across Western Australia, particularly in the South and North West of the state, serving clients on a wide range of projects.

With combined experience of over 50 years in remote and regional centres, the business currently possesses the expertise to plan, design, manage and deliver, projects of varying scale.



Koormal Contracting is owned and operated by Gavin McGuire and Mike Jones, who pride themselves on the ability to deliver excellence in all aspects of quality, safety and customer service, whilst meeting client expectation and striving to meet a minimum 15% indigenous staffing goal. The business enjoys a reputation for outstanding service, communication and attention to detail, leveraging a commitment to quality and safety to realise successful project outcomes.

Our capabilities include:

- Project Management and Consulting
- Design and Construct Hydraulic and Gas Services
- Commercial Reactive and Preventative
 Maintenance
- Civil Drainage and Forward Works
- Drainage Auditing, Mapping, Cleaning, Testing and Reporting
- Leak Detection and Locating
- Concrete Services, Core Drilling, Cutting and Repairs
- Modular Building Hire and Site Compounds

Major customers include:

- Department of Finance
- Building Management and Works
- Water Corporation of WA
- WA Country Health Service
- Main Roads WA

A reputation for knowledge and attention to detail, leveraging a commitment to quality and safety

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Capability and Culture •



CORE COMPETENCIES

Commercial and Industrial Plumbing

Our core management team has extensive knowledge of requirements on commercial and industrial projects and has proven success across design, installation, maintenance, repairs and project management on a variety of engagements across metro and regional Western Australia.

Having secured positions on some major government panels for plumbing services, the business is well placed to support clients plumbing requirements across a range of project sizes.

Building Maintenance

In partnership with our contracting network we have a strong track record of project delivery across a variety of build and maintenance works for large commercial contractors and major government departments.

Our ability to support a client with simple project delivery through the engagement of a single supplier, who can then support all works across a schedule, sets us apart from competitors and ensures consistency in quality and outcome. We also offer industry leading preventative maintenance contracts for cost effective continuous asset management.

Civil Works and Drainage

Working with major contractors we have delivered specialist services across; design and installation for new builds, updates and repairs for existing infrastructure, and expansive improvements for growth projects.

Combining new technology and extensive experience we are leaders in innovative solutions that save time and money when it comes to civil works that have an impact on the local community and everyday life keep a status quo.





Capability and Culture



OUR PEOPLE



GAVIN "POSSUM" MCGUIRE Managing Director

Gavin is a licenced plumber and a respected Noongar who has lived with his family here in Bunbury for over 25 years. One of the first Noongar people to complete and secure a contractor's licence in plumbing and move onto running his own business for many years. One of his rolls within Koormal Contracting will be mentoring staff and ensuring the smooth blending of our two cultures.



MICHAEL JONES Business Manager

Mike is a licenced plumber with over 40 years of business experience. He has been in supervisory, management and hands on rolls across many trades within the construction industry. Problem solving, management systems and a vast network are the tools he brings to the table, and he previously managed a large commercial plumbing business for 15 years.



VISION & VALUES

Our vision is to be recognised as the leading, Indigenous Western Australian service provider for plumbing in the commercial, government and mining sectors, supported by our expertise and quality of service.

Our business culture is evidenced through our knowledge and commitment to delivering high quality, sustainable project outcomes for our clients. Everything we do adheres to an established framework of safety, timescale and value.

Indigenous Engagement

The support and development of Indigenous communities is a core business driver at Koormal. We do this in the form of mentoring and support for youth, and a goal to maintaining a 15% indigenous staff ratio in each area of the business, from tradesmen and



apprentices through to administration. This will be achieved through the valued support of the Wirrpanda Foundation and the Clontarf Foundation. Our commitment to Indigenous Engagement is already on display with our Indigenous apprentice recently receiving the NAIDOC Apprentice of the Year Award. We're very proud to be developing a local leader.









Risk & Safety Management

As part of our commitment to achieving the principles of health and safety in our workplace, we recognise our moral and legal responsibility to provide a safe and healthy work environment for workers, contractors, customers and visitors. This commitment also extends to ensuring that risk management is an integral part of the company's approach to decision making and accountability, and that all personnel within the company are responsible for the management of risks that relate to their particular area of work.



Quality Assurance & Accreditations

We have a quality management system in place and our objectives are to:

- Use the quality management system as a tool to achieve best practise outcomes across the organisation;
- Ensure continuous improvement.

To implement this, we continuously focus on meeting our client's needs and compliance with statutory obligations. Our quality management system provides mechanisms for detecting system shortfalls and stimulating process improvements.

Koormal Contracting have procedures and disciplines in place to ensure that:

- The system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training;
- Responsibilities for quality are established and these responsibilities are communicated clearly to all employees;
- The policies and procedures continue to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance, and the company regularly review the needs and expectations of our clients and initiate continuous improvement activities to meet those expectations.







Environmental Statement

We are committed to achieving the principles of responsible environmental management, sustainability and protection of the natural environment in our workplace.

As part of our commitment, we recognise our moral and legal responsibility to ensure that our activities, products and services are designed to protect and enhance the environment in the communities in which we operate.

As such, we constantly strive to ensure that our operations do not place the natural environment or the local community at risk of harm.







CASE STUDY

MARGARET RIVER HIGH SCHOOL – STORM WATER UPGRADE

Koormal was awarded the contract for Storm Water Upgrade at the Margaret River Senior High School. Through constructive communication with Department of Finance, Building Management and Works and the School we were able to complete this project on schedule and on budget, with no disruption to the school activities despite the project being conducted in the middle of the school campus. The Department and the School were very happy with the way the project was delivered.





Certifications & Qualifications



Plumbing & Gas Fitting Licenced













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Contact us today to see how we can help your business or next project succeed.

13 Beddingfield St, Davenport Bunbury WA 6230

Office: 08 9725 7838 | Mobile: 0400 600 937

admin@koormalcontracting.com.au www.koormalcontracting.com.au

PL 5973 ABN 99 629 412 773